



QUALITY POLICY

As the Catamaran Quality Times Resort Hotel Family:

We aim to ensure and sustain the highest level of satisfaction for our local and international guests through our hospitality and superior service quality.

We ensure food safety, prevent all potential risks, and produce healthy, delicious, and guest-satisfying products through a sustainable quality system that complies with legal regulations in the purchasing, storage, preparation, and presentation of raw materials.

We protect the environment and minimize air, water, and soil pollution by controlling negative impacts, potential hazards, and our waste.

Within the awareness of Occupational Health and Safety, we provide our personnel with a safe and comfortable working environment, offer necessary training based on the principle of developing qualified staff, and address and resolve guest requests and complaints.

The quality management system is adopted by each department and our personnel by ensuring compliance and continuity within legal regulations. By making quality measurable and linking the results, we set goals to continuously improve service quality and ensure collaboration between our employees and management.

We respect the rights of children, adults, and every living being, and take necessary measures for any potential problems that may arise.

CHAIRMAN OF THE BOARD

KAAN TONTU